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Project Index 621398-EPP-1-2020-1-FR-EPPKA2-KA
Project Acronym ProCESS
Project Full Title Processing Complexity with Emotional, Sensorial and Spiritual capacities

The 3rd winter school and the final conference of ProCESS at TUCN Technical University of Cluj-Napoca Program, 22-25 January 2024 Location: TUCN, Muncii Bld., No. 103-105











Symbols used in the program			
	Mandatory activities for ALL participants		Activities for students
	Activities for academic coaches		Activities for <i>Performanse</i>
	Activities for company coaches		Activities for project managers and SESS trainers

Day 1: Monday, January 22

Time	Participants / Activity / Place		
9.00 - 9.30		Registration <i>Building A, Main Hallway 1st floor</i>	
9.30 - 10.10		Opening of the Winter School 2024 <i>Building A, Centenar Aula</i> Violeta FIRESCU, Project Manager, TUCN, Romania (facilitator) Amalia MELEG, Executive Director, International Relations Office, TUCN Corina BÂRLEANU, Dean, Faculty of Industrial Engineering, Robotics and Production Management Florin LUNGU, Director, Department of Management and Economic Engineering Christophe PONS, Project Coordinator, UCLy, France Anneli KAKKO, Project Manager, JAMK, Finland Iveta LUDVIGA, Project Manager, RISEBA, Latvia	
10.10- 10.30		Presentation of 3rd ProCESS Winter School agenda and planned SESS activities <i>Building A, Centenar Aula</i> Violeta FIRESCU, TUCN (facilitator)	
10.30 - 12.45		SESS activity for students <i>Building A, Centenar Aula</i> <i>10 minutes break is included.</i> Simona NOVEANU, Crina NEMEȘ, Remus LUNGU & Sorin ȘUTEU, TUCN (facilitators)	 SESS activity for ProCESS sustainability <i>Building M, Room M310</i> <i>10 minutes break is included.</i> Violeta FIRESCU, Olivia BODEA, Ana-Maria TIMARIU & Adriana SAVA, TUCN (facilitators)
12.45 - 14.15	Lunch break (lunch at own expense) <i>Exclusiv Catering, Muncii Bld., no.217-219.</i>		

14.15 - 17.00		1st case study: KLAUS <i>Building A, Centenar Aula</i> Adriana SAVA, TUCN (facilitator) 14:15-14:30 KLAUS presentations Introduction about the company Feedback on the 2022 case analysis (round 2) Introduction of the 2023 case (round 3) 14:30-16:40 Four student teams' presentations on KLAUS-DENT case (30 minutes per group: presentation 15-20 minutes + KLAUS company coaches' feedback 10-15 minutes) <i>10 minutes break after 2nd presentation</i> 16:40-17:00 Academic coaches' feedback	 	Parallel Interviews <i>Building M, Rooms M304A & M304B</i> Arnaud TRENVOUEZ & Elaine LEEN, PerformanSe (interviewers) 14:15 – 14:55 FR student/ FR student 15:00 – 15:40 FI student/ FI student 15:45 – 16:25 LV student/ LV student
17.00 - ...		City orientation for students Meeting point: <i>Building A, Main Hallway, 1st floor</i>	 	Parallel Interviews <i>Building M, Rooms M304A & M304B</i> Arnaud TRENVOUEZ & Elaine LEEN, PerformanSe (interviewers) 17:00 – 17:40 Academic coach UCLy / Academic coach JAMK


Day 2: Tuesday, January 23




Time	Participants / Activity / Place			
9.00 - 9.40	 	Parallel Interviews <i>Building M, Rooms M304A & M304B</i> Arnaud TRENVOUEZ & Elaine LEEN, PerformanSe (interviewers) Academic coach RISEBA / Academic coach TUCN		
9.45 - 10.00		Opening of the day & ICE breaking <i>Building A, Centenar Aula</i>		
10.00 - 12.45		2nd case study: SJSC Latvijas Pasts <i>Building A, Centenar Aula</i> Online: [MS Teams link] Adriana SAVA, TUCN (facilitator) 10:00-10:15 SJSC presentations Introduction about the company Feedback on the 2022 case analysis (round 2) Introduction of the 2023 case (round 3) 10:15-12:25 Four student teams' presentations on SJSC case (30 minutes per group: presentation 15-20 minutes + SJSC company coaches' feedback 10-15 minutes) <i>10 minutes break after 2nd presentation</i> 12:25-12:45 Academic coaches' feedback	 	Parallel Interviews <i>Building M, Rooms M304A & M304B</i> Arnaud TRENVOUEZ & Elaine LEEN, PerformanSe (interviewers) 10:00 – 10:40 FR student/ FR student 10:45 – 11:25 LV student/ LV student 11:30 – 12:10 RO student/ RO student
12.45 - 14.00	Lunch break (lunch at own expense) <i>Exclusiv Catering, Muncii Bld., no.217-219.</i>			
14.00 - 17.30		Multiplier Event <i>Building A, Centenar Aula & Main Hallway, 1st floor</i> Agenda in Appendix 1		
18.00 - 20.30	  	Official dinner (project managers, coaches & all SESS trainers) <i>Location: Maimuța plângătoare, Emil Isac 3, Cluj-Napoca</i>		

Day 3: Wednesday, January 24


Time	Participants / Activity / Place	
9.00 - ...		SESS networking <i>Building M, Room M310</i> Crina NEMEŞ & Simona NOVEANU, TUCN SESS trainers (facilitators)
9.45 - 10.00		Opening of the day & ICE breaking <i>Building A, Centenar Aula</i>
10.00 - 12.45		3rd case study: KESKI <i>Building A, Centenar Aula</i> Adriana SAVA, TUCN (facilitator) 10:00-10:15 KESKI presentations Introduction about the company Feedback on the 2022 case analysis (round 2) Introduction of the 2023 case (round 3) 10:15-12:25 Four student teams' presentations on KESKI case (30 minutes per group: presentation 15-20 minutes + KESKI company coaches' feedback 10-15 minutes) <i>10 minutes break after 2nd presentation</i> 12:25-12:45 Academic coaches' feedback
	  	Parallel Interviews <i>Building M, Rooms M304A & M304B</i> Arnaud TRENVOUEZ & Elaine LEEN, PerformanSe (interviewers) 10:00 – 10:40 FI student/ FI student 10:45 – 11:25 Company coach SJSC Latvijas Pasts
12.45 - 14.15	Lunch break (lunch at own expense) <i>Exclusiv Catering, with delivery.</i>	
14:15 - 17:00		4th case study: SANOFI <i>Building A, Centenar Aula</i> Online: [MS Teams link] Adriana SAVA, TUCN (facilitator) 14:15-14:30 SANOFI presentations Introduction about the company Feedback on the 2022 case analysis (round 2) Introduction of the 2023 case (round 3) 14:30-16:40 Four student teams' presentations on SANOFI case (30 minutes per group: presentation 15-20 minutes + SANOFI company coaches' feedback 10-15 minutes) <i>10 minutes break after 2nd presentation</i> 16:40-17:00 Academic coaches' feedback
	  	Parallel Interviews <i>Building M, Rooms M304A & M304B</i> Arnaud TRENVOUEZ & Elaine LEEN, PerformanSe (interviewers) 14:15 – 14:55 RO student/ RO student 15:00 – 15:40 Company coach KESKI / Company coach KLAUS
17.00 - 18.30	 	Focus group (academic & company coaches) <i>Building M, Room M304A</i> Arnaud TRENVOUEZ & Elaine LEEN, PerformanSe (facilitators)

Day 4: Thursday, January 25

Time	Participants / Activity / Place	
9.00 - 9.30		Registration and participants welcome to Final conference <i>Building A, Main Hallway, 1st floor</i>
9.30 - 12.45		Final conference and Press conference <i>Building A, Centenar Aula & Main Hallway, 1st floor</i> Conference link (9.00 – 11.00): [MS Teams link] Agenda in Appendix 2

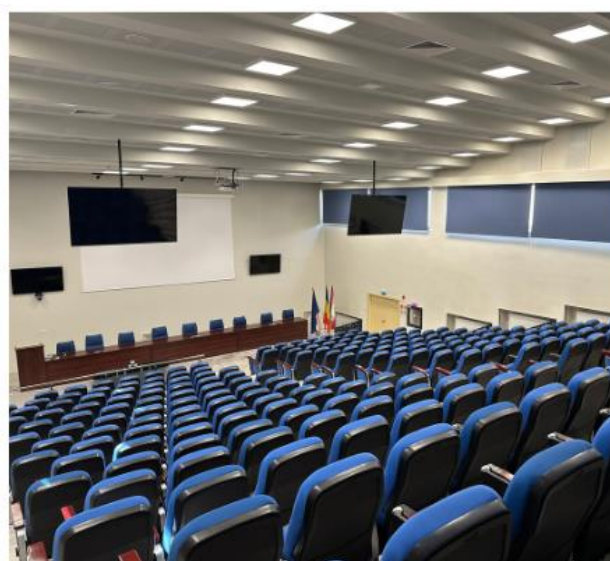
12.45 - 14.15	Lunch break (lunch at own expense) <i>Exclusiv Catering, Muncii Bld., no.217-219.</i>	
14.15 - 14.30		Feedback and SESS Questionnaires <i>Building A, Centenar Aula</i>
14.30 - 16.00		Keys to analyse the answers to ProCESS 3 questionnaires: SESS questionnaire, TwoB-R & Manage-R, <i>Building A, Centenar Aula</i> <i>10 minutes break is included.</i> Arnaud TRENVOUEZ & Elaine LEEN, PerformanSe (facilitators)
16.00 - 17.30		Closing of the winter school & Award ceremony <i>Building A, Centenar Aula & Main Hallway, 1st floor</i>

Day 5: Friday, January 26

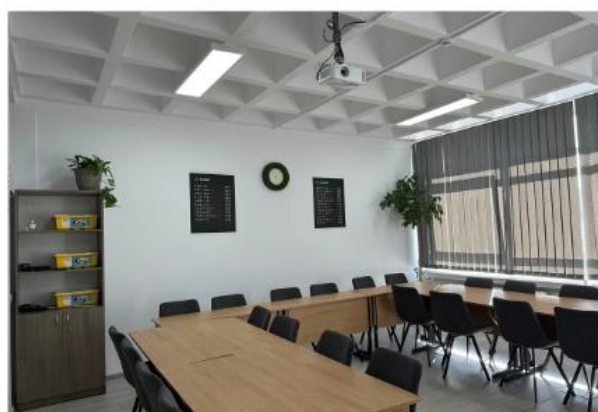
Time	Participants / Activity / Place	
9.00 - 13.00		SC#7 meeting / Follow-up charter (SC members only) <i>Building M, Room M304A</i> Agenda to be announced.



Main Hallway, 1st floor



Centenar Aula



Room M304A



Room M304B



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ProCESS Project Multiplier Event Program

Sensorial, Emotional, and Spiritual capacities (SES Skills) and their value for business complexity

23 January 2024

Location: Romania, Technical University of Cluj-Napoca (TUCN),
Muncii Bld., No. 103-105, Building A, Centenar Aula

13.30 - 14.00	Registration and guests' welcome <i>Building A, Main Hallway, 1st floor</i>	
Duration	Activity	Presenters
14.00 - 14.15	Greetings and opening ceremony	Violeta FIRESCU , Project Manager, <i>TUCN</i> , Romania (facilitator) Christophe PONS , Project Coordinator, <i>UCLy</i> , France Eliade ROTARIU , Project Manager, <i>De KLAUSEN</i> , Romania Barba EGLITE , Project Manager, <i>Latvijas Pasts</i> , Latvia Emmi TIILIKAINEN , Company coach, <i>Keskisuomalainen</i> , Finland
14.15 - 14.30	ProCESS project and ProCESS methodology	Christophe PONS , Project Coordinator, <i>UCLy</i> , France & Vincent GOUBIER , Project Chairman, <i>UCLy</i> , France
14.30 - 14.45	Value of SES Skills in business	Arnaud TRENVOUEZ , Project Manager, <i>PerformanSe</i> , France & Elaine LEEN , Coach, <i>PerformanSe</i> , France
14.45 - 15.35	How music helps complex management decisions?	Philippe FOURNIER , UCLy SESS trainer & Music Director, <i>Confluences Symphony Orchestra</i> , Lyon, France
15.35 - 16.00	Networking and coffee break <i>Building A, Main Hallway, 1st floor</i>	
16.00 - 16.45	How Commedia dell'Arte improvisational theater helps Leadership in a complex world?	Marcella ZOCCOLI , JAMK SESS Trainer, Founder & President, <i>Zella International</i> , Finland
16.45 - 17.25	Using soft skills to manage business complexity in Romanian organisations	Violeta FIRESCU , <i>TUCN</i> (facilitator) Monica LASCA , Group Leader Learning&Development, <i>Bosch Group</i> Romania Matei Cristian CIORBA , Area Sales Manager, <i>Electroglobal</i> , Romania Claudiu ABRUDAN , CEO, <i>Cadran Technologies</i> , Romania Tudor GIUGLEA , Trainee Manager, <i>Expand Catering</i> , Romania
17.25 - 17.30	Closing of the event	Violeta FIRESCU , <i>TUCN</i> (facilitator)



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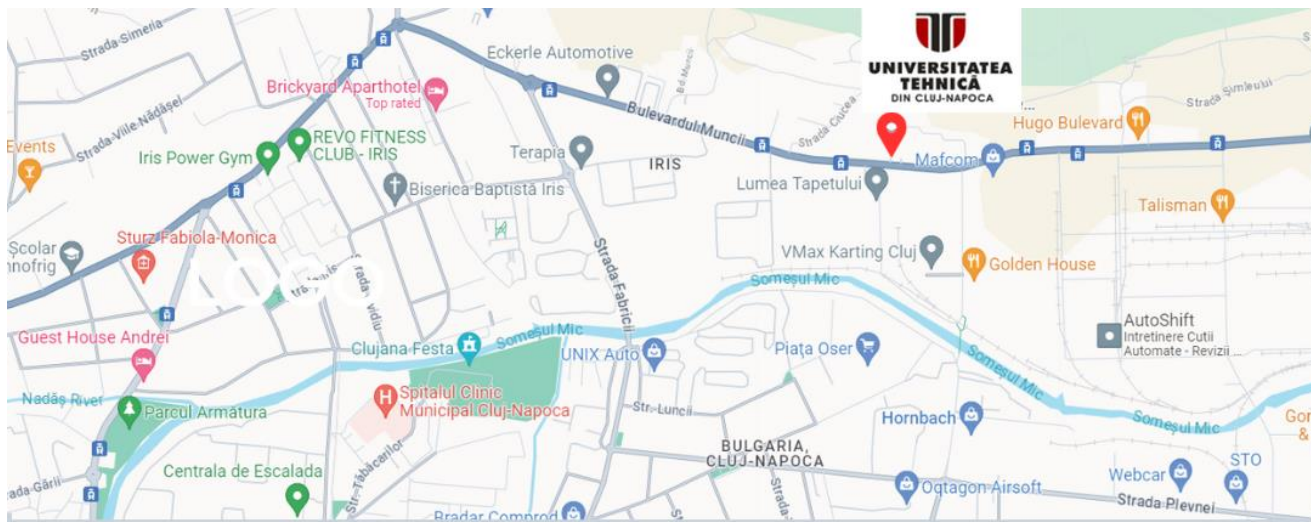
ProCESS Project Final Conference Program 25 January 2024

Location: Technical University of Cluj-Napoca (TUCN), Romania,
Muncii Bld., No. 103-105

9.00 - 9.30	Registration and participants welcome to Final Conference <i>Main Hallway, 1st floor</i>	
PART 1	 <i>Building A, Centenar Aula</i> Conference link: [MS Teams link]	
Duration	Activity	Presenters
9.30 - 9.45	Opening ceremony	Violeta FIRESCU , Project Manager, <i>TUCN</i> , Romania (facilitator) Silviu Dan MÂNDRU , Vice-Rector <i>International relations</i> , <i>TUCN</i> Daniela POPESCU , Vice-Rector <i>University management and the relationship with the socio-economic environment</i> , <i>TUCN</i> Corina BÂRLEANU , Dean, <i>Faculty of Industrial Engineering, Robotics and Production Management (FIIRMP)</i> Christophe PONS , Project Coordinator, <i>UCLy</i> , France
9.45 - 10.00	The Knowledge Alliances objectives and their connection to ProCESS	Mireia FABREGA-IGLESIAS , Erasmus+ officer, <i>EACEA - European Education and Culture Executive Agency</i> [online participation]
10.00 - 10.15	Complexity and ProCESS methodology	Vincent GOUBIER , ProCESS WP leader, <i>UCLy</i> , France
10.15 - 10.30	The SES Skills evaluation tool	Arnaud TRENVOUEZ , Project Manager, <i>PerformanSe</i> , France & Elaine LEEN , Coach, <i>PerformanSe</i> , France
10.30 - 11.00	Best practices from multiple perspectives	
	• SESS trainers` network	Iveta LUDVIGA , ProCESS WP leader & RISEBA SESS trainers <i>RISEBA</i> , Latvia
	• Students experience in solving complex management cases	Adriana SAVA , academic coach, <i>TUCN</i> & Cristina Gogozan , ProCESS student, HR Recruiting Specialist, <i>AppNiv Technologies</i> , Romania



	<ul style="list-style-type: none"> Introducing Part 2 and „Poster contest – audience award” 	Violeta FIRESCU, TUCN (facilitator)
PART 2	 <i>Main Hallway, 1st floor</i>	
11.00 - 11.40	Networking and coffee break <ul style="list-style-type: none"> Students posters sessions SESS trainers promotion (SES trainers network and catalogue collage running on presentation screens in the main hallway) Press conference (FIIRMP Dean office) 	
PART 3	 <i>Building A, Centenar Aula</i>	
Duration	Activity	Presenters
11.40 - 12.20	Best practices from multiple perspectives	
	<ul style="list-style-type: none"> SESS Pilot trainings in companies 	Iveta LUDVIGA, ProCESS WP leader, RISEBA, Latvia
	<ul style="list-style-type: none"> Experience of Partner Companies taking part in ProCESS (panel discussion) 	Christophe PONS, Project Coordinator, UCLy, France & Vincent GOUBIER, Project Chairman, UCLy, France
12.20 - 12.30	Follow-up charter and project sustainability	Ciprian LĂPUȘAN, ProCESS WP leader, TUCN, Romania
12.30 - 12.40	Final conclusions	Christophe PONS, Project Coordinator, UCLy, France & Vincent GOUBIER, Project Chairman, UCLy, France
12.40 - 12.45	Closing of the Final conference	Violeta FIRESCU, TUCN (facilitator)



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Cluj-Napoca, 400641**



We look forward to meeting you in Cluj-Napoca!